

## **STREETLIGHT ON THE BLINK? REPORT STREETLIGHT PROBLEMS TO JCPL.**

**Streetlights brighten up a community and help keep it attractive and safe. Help keep streetlights working as they should by letting JCP&L know when lights are in need of repair. If you see a streetlight out, please contact JCP&L so that repairs can be made.**

**To report a streetlight outage:**

- **Call the automated outage reporting line at 1-888-LIGHTSS (1-888-544-4877). For faster service, use the phone number associated with your account and say “streetlight problem” after the greeting.**
- **Visit [www.firstenergycorp.com](http://www.firstenergycorp.com), and select Jersey Central Power & Light. Under Outages, click on “Report Streetlight Problems.”**

**When you contact JCP&L, let them know the following:**

- **Your name and phone number, in case they need more information.**
- **Address where the streetlight is located – nearest house or business address and the nearest cross street.**
- **The number on the pole.**
- **What is wrong with the streetlight. For example: damaged pole, light fixture is broken, the light is on during the day, the light is out or the light flickers.**

**In light of the upcoming hurricane season, please be sure to report all power outages to JCP&L as well so they are aware of all areas that may be affected.**